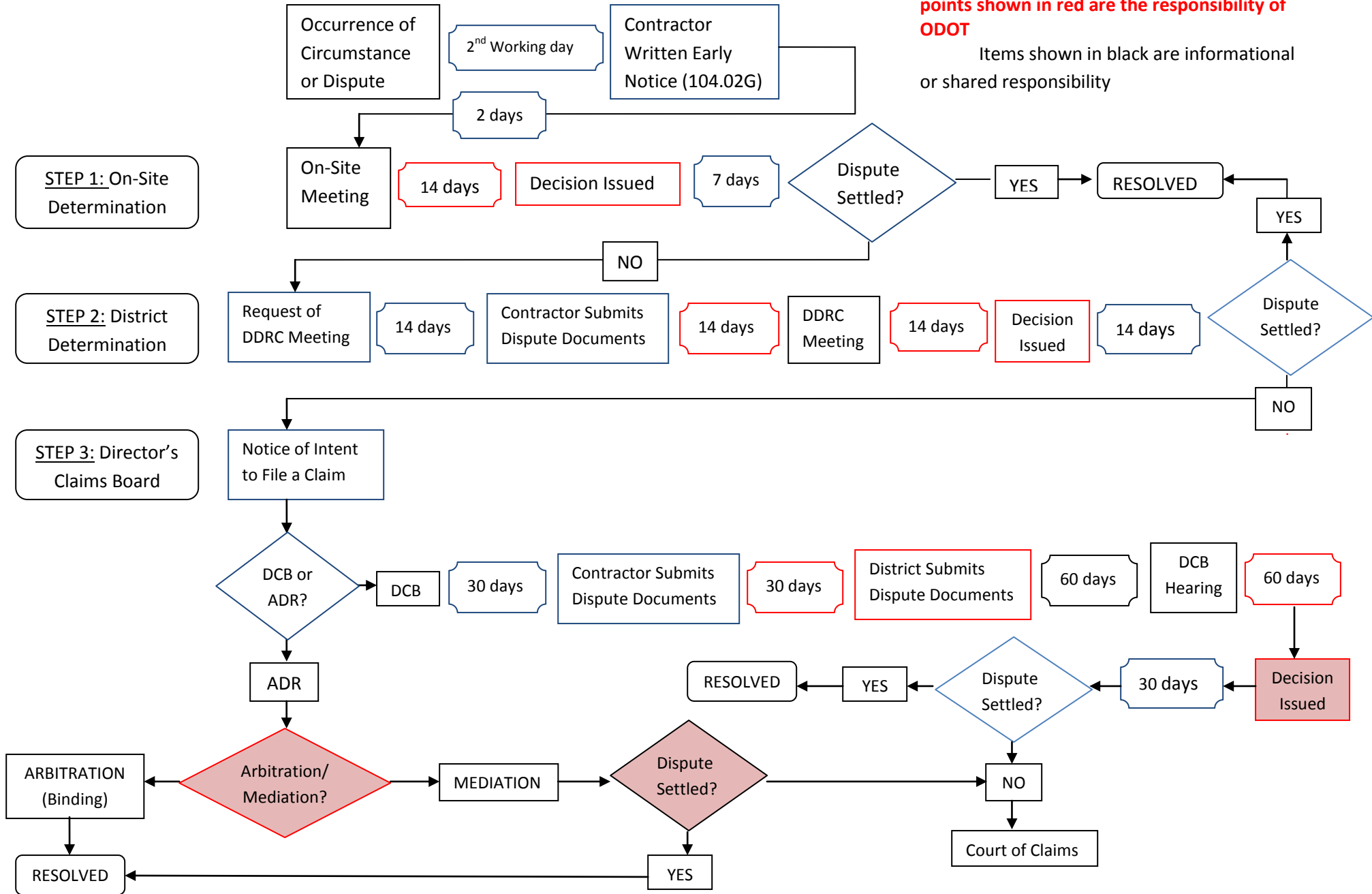


Dispute Resolution and Administrative Claims Process (PN109 1/16/09)

NOTE: Time Frames, action items and decision points shown in blue are the responsibility of the Contractor

Time Frames, action items and decision points shown in red are the responsibility of ODOT

Items shown in black are informational or shared responsibility



ODOT Director will be involved in decision-making