

Matrix of ADA Requirements for Public Agencies

Title II of the Americans with Disabilities Act (ADA) requires all public agencies – regardless of size – to ensure that their services, programs and activities are accessible to persons with disabilities. Compliance includes conducting a self-evaluation of building facilities, rights-of-way facilities and communications to identify any accessibility obstacles or issues that need to be addressed. The matrix below provides an overview of the ADA requirements, with links to specific sections of the original regulations.

ADA Compliance Item	Public Entity – 50 or More Employees	Public Entity – Less Than 50 Employees
General ADA Compliance – <i>Provision of accessibility to public services, programs and activities . . .</i> 28 CFR Sec. 35.130	Required	Required
Provide Public Notice – <i>Make information publicly available regarding the ADA provisions and their applicability to the agency’s services, programs and activities . . .</i> 28 CFR Sec. 35.106	Required	Required
Conduct a Self-Evaluation – <i>Evaluate current services, policies and practices for ADA compliance; and provide an opportunity for interested persons to participate . . .</i> 28 CFR Sec. 35.105 (a) and (b)	Required	Required
<i>Maintain documentation from the Self-Evaluation on file and make available for public inspection for at least three years . . .</i> 28 CFR Sec. 35.105 (c)	Required	Recommended
Designate an ADA Coordinator 28 CFR Sec. 35.107 (a)	Required	Recommended
Adopt a Grievance Procedure 28 CFR Sec. 35.107 (b)	Required	Recommended
Develop a Transition Plan 28 CFR Sec. 35.150 (d)	Required	Recommended

Businesses and non-profit organizations are required to comply with accessibility requirements for places of public accommodation (see ADA Title III – 28 CFR Part 36.304).