Wyandot County, Ohio

Coordinated Public Transit-Human Services Transportation Plan

2017-2022

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Funding for the development of this plan was provided by ODOT.
# TABLE OF CONTENTS

## Contents

Executive Summary ......................................................................................................................... 1

I. Geographic Area .................................................................................................................... 4

II. Population Demographics .................................................................................................... 6

III. Assessment of Available Services ...................................................................................... 9

   Inventory of Transportation Providers .................................................................................... 9

   Existing Transportation Services .......................................................................................... 13

   Assessment of Community Support for Transit .................................................................. 22

   Safety .................................................................................................................................. 22

   Vehicles ............................................................................................................................... 23

   Summary of Existing Resources ........................................................................................... 26

IV. Assessment of Transportation Needs and Gaps ................................................................. 26

   Local Demographic and Socio-Economic Data .................................................................. 26

      Analysis of Demographic Data ......................................................................................... 31

   General Public and Stakeholder Meetings/Focus Groups ..................................................... 31

   Surveys ................................................................................................................................. 32

   Challenges to Coordinated Transportation ........................................................................ 35

   Summary of Unmet Mobility Needs ..................................................................................... 36

V. Goals and Strategies ............................................................................................................. 37

   Developing Strategies to Address Gaps and Needs ............................................................. 37

      Goal #1 ............................................................................................................................ 37

VI. Plan Adoption ....................................................................................................................... 46

Appendix A: List of Planning Committee Participants ............................................................. 47

   Agency Representation ......................................................................................................... 47

Appendix B: List of Annual Reviews and Plan Amendments .................................................. 48

   Annual Review - August 13, 2018....................................................................................... 48

   Amendment .......................................................................................................................... 48

Appendix C: Definitions ............................................................................................................. 49
Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Wyandot County, Ohio originally created in 2007; updated in 2013 and 2015. This plan has been rewritten in 2017 to reflect updated demographics, transportation provider information, needs, and goals. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America’s Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Wyandot County, Ohio. Transportation provides access to jobs, education, healthcare, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources including
   Wyandot County transportation stakeholders have faith in the existing network of transportation providers and support the concept of continuing to work together to improve mobility for older adults, individuals with disabilities and people with low incomes. Wyandot County residents and transportation stakeholders realize the need for transportation options for individuals who do not qualify for a specific government program because there is no public transportation available in Wyandot County. Transportation is available for the elderly and individuals with disabilities, as well as low income populations for certain purposes, but if an individual does not qualify under one of these funding sources there are few, if any, options. Below is a quick summary of the main human service transportation providers within Wyandot County:

   Wyandot County Board of Developmental Disabilities/Angeline
   Wyandot County Council On Aging
   Wyandot County Skilled Nursing and Rehabilitation
   Center American Cancer Society
   Wyandot County Department of Job and Family Services
   Wyandot County Veterans Services
   Fairhaven Retirement Community
   Wyandot County EMS Ambulatory services
   HATS/Francock Hardin Wyandot Putnam Community Action Commission

2. Identify and prioritize community transportation needs
   Continued cooperation amongst stakeholders
   More awareness of transportation options for the general public, elected officials and influencers of public opinion
Need to sustain and expand services, vehicles and drivers for current transportation providers:

- More affordable on-demand transportation options;
- Rideshare options;
- Employment transportation for the population of people with developmental disabilities;
- Explore contract transportation service options and/or fixed route transportation;
- Centralized location to access transportation information on available community transportation options;
- Need for larger wheelchair accessible vans;
- Further distance transportation options (Columbus, Cleveland, Toledo, etc.);
- Transportation for those under the age of 60 with no disability;
- Evening and weekend transportation (social, recreational, meetings, church, etc.);
- Transportation for individuals who don’t meet eligibility requirements of current transportation providers;
- More outreach to outlying areas of the county;
- Funding to support transportation services & coordination; and,
- Transportation Call Center.

3. Establish a clear plan for achieving shared goals

Many of the goals outlined in this plan coincide with the goals outlined in the previous plan update, but include updated goals and strategies for achieving progress. As a result of the information obtained in this update, the Hancock, Hardin, Wyandot and Putnam region will work together to achieve the following goals:

- Seek to continue cooperation and communication among transportation stakeholders;
- Increase knowledge of available transportation options among the general public and influencers of public opinion;
- Provide operational funding options and to support and expand accessible transportation options; and
- Continue to identify and fill gaps in transportation service and unmet needs.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;
- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public.

In order to ensure participation from the above groups the following stakeholder involvement activities were performed:
The following stakeholder involvement activities were performed:

- Public and stakeholder input was gathered using community surveys, employer surveys, and transportation provider/human service agency surveys. The survey was implemented as a web-based application and paper copies were also available. The following number of surveys were returned:
  - 69 Community Surveys
  - 3 Employer Surveys (The Wyandot County Office of Economic Development sent out employer surveys.)
  - 13 Transportation Provider/Human Service Agency Surveys.

- Three focus groups were held. The first focus group was held at Open Door Resource Center at 212 W. Wyandot Avenue, Upper Sandusky, Ohio. Six individuals attended. Two identified as an older adult. The majority were low-income.
- The second focus group was held at Riddlehaven Retirement Community, 900 Eulalia Avenue, Upper Sandusky, Ohio on August 29, 2017. 4 people attended. Two were 60 or older and one identified as disabled.
- The third focus group was at Wyandot County Board of DD/Angeline School & Industries, 11028 County Highway 44, Upper Sandusky, Ohio on September 11, 2017. 11 attended - 10 with developmental disabilities.

- A public meeting was held on September 8, 2017 at the Wyandot County Council on Aging at 127 S. Sandusky Avenue, Upper Sandusky, Ohio, where community members and transportation stakeholders were invited to attend. Below is a summary of the attendance:
  - 6 individuals attended the public meeting and 2 people identified as older adults.

- This plan was developed and adopted by a planning committee, the Wyandot County Transportation Coalition. More information about the planning committee can be found in Appendix A.
I. Geographic Area

Wyandot County is located in north-central Ohio. The county seat is Upper Sandusky. The county has a total area of 408 square miles, of which 407 square miles is land and 0.7 square miles is water. Adjacent counties are Seneca (north), Crawford (east), Marion (south), Hardin (southwest), and Hancock (northwest). Map 1 illustrates the geographic area of Wyandot County, which is the entire area covered by this coordinated plan.

Map 1: Wyandot County Location Map
Map 2, below, illustrates the locations of the major trip generators in Wyandot County. A major trip generator is population destination within the county. Major trip generators include large employers, shopping areas, and hospitals or clinics.

Map 2: Major Trip Generators in Wyandot County
II. Population Demographics

Population demographics of the planning area are considered when developing coordinated transportation priorities because they help planners to understand potential demand for transportation as well as need. The following charts outline the demographic and Limited English Proficiency (LEP) characteristics of the county. The County’s population is approximately 22,300 people. The population is projected to continue to decline at a consistent rate through the year 2040.

Chart 1: Total Population Current and Projected for Five Years

Source: Ohio Development Services Agency, 2013

Approximately, 17 percent of the total population of Wyandot County is age 65 or older (Chart 2). And, the age group between 50 and 64 makes up an additional 20 percent of the total population.

Chart 2: Total Population by Age Group

Source: American Community Survey, 2015
Approximately 97 percent of the Wyandot County population is White. The Hispanic or Latino race is the second most common race in the county.

Chart 3: Total Population by Race

Source: American Community Survey, 2015

Approximately 48 percent of individuals reporting a disability are age 65 or older. Another 35 percent of the County’s population with a disability are between the ages of 35 and 64.

Chart 4: Number and percentage of people with disabilities

Source: American Community Survey, 2015

Nearly 13 percent (1,190) of the households in Hancock County have incomes below the Federal poverty level. Wyandot ranks nearly the same as Hancock County in the percentage of households below poverty.
Chart 5: Number and percentage of households with incomes below the poverty level

<table>
<thead>
<tr>
<th>Geography</th>
<th>Total Households</th>
<th>Households Below Poverty; Last 12 Months</th>
<th>Percent of Households Below Poverty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hancock County</td>
<td>31083</td>
<td>3938</td>
<td>12.7%</td>
</tr>
<tr>
<td>Hardin County</td>
<td>11540</td>
<td>1858</td>
<td>16.1%</td>
</tr>
<tr>
<td>Putnam County</td>
<td>13049</td>
<td>721</td>
<td>5.5%</td>
</tr>
<tr>
<td>Wyandot County</td>
<td>9327</td>
<td>1190</td>
<td>12.8%</td>
</tr>
</tbody>
</table>

Source: American Community Survey, 2015

Approximately 12 percent of the total population in Wyandot County is below the poverty level. Wyandot County has the third highest poverty level in the four-county region.

Chart 6: Number and percentage of individuals with incomes below the poverty level

<table>
<thead>
<tr>
<th>Geography</th>
<th>Total Population</th>
<th>Population Below Poverty</th>
<th>Percent of County Population that is Below Poverty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hancock County</td>
<td>73,294</td>
<td>10,221</td>
<td>13.90%</td>
</tr>
<tr>
<td>Hardin County</td>
<td>29,402</td>
<td>5,491</td>
<td>18.70%</td>
</tr>
<tr>
<td>Putnam County</td>
<td>33,880</td>
<td>1,966</td>
<td>5.80%</td>
</tr>
<tr>
<td>Wyandot County</td>
<td>22,084</td>
<td>2,601</td>
<td>11.80%</td>
</tr>
</tbody>
</table>

Source: American Community Survey, 2015

Approximately one (1) percent of the population reported speaking English less than very well. Wyandot has the highest percentage in the region of individuals with limited English proficiency.

Chart 7: Percent of population that speak English “Less than very well”

<table>
<thead>
<tr>
<th>Geography</th>
<th>County Population Age 5 and Over</th>
<th>Individuals with Limited English Proficiency</th>
<th>Percent of County Population with Limited English Proficiency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hancock</td>
<td>70,843</td>
<td>460</td>
<td>0.6%</td>
</tr>
<tr>
<td>Hardin</td>
<td>29,773</td>
<td>107</td>
<td>0.4%</td>
</tr>
<tr>
<td>Putnam</td>
<td>31,839</td>
<td>162</td>
<td>0.5%</td>
</tr>
<tr>
<td>Wyandot</td>
<td>21,122</td>
<td>207</td>
<td>1.0%</td>
</tr>
</tbody>
</table>

Source: American Community Survey, 2015
III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Wyandot County and across county lines.

The lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

Inventory of Transportation Providers

Organizations that Directly Operate, Administer, and/or Purchase Transportation

Wyandot County Board of Developmental Disabilities (Wyandot DD)/Angeline

Wyandot County Developmental Disabilities is a division of county government providing adult day programs, employment, job training and placement, and transportation services to Wyandot County citizens with intellectual/developmental disabilities. Wyandot DD/Angeline provides door-to-door human service agency fixed route transportation services to anywhere within Wyandot County, Monday through Friday from 7AM to 4PM. No fare is charged.

Transportation services are provided using agency-owned and operated vehicles, and also by mileage reimbursements to family and friends of individuals served. In 2016, the Wyandot County Board of Developmental Disabilities provided approximately 14,900 trips to clients of their day program and for community employment purposes. The total cost for transportation in 2016 was $307,857. Wyandot DD/Angeline has 10 total vehicles – 9 which are wheelchair accessible. The vehicles include 3 school buses, 4 paratransit vans, 1 MV1 and 1 MMV. Four of these vehicles were purchased through the Section 5310 funding program.

Wyandot County Skilled Nursing and Rehabilitation Center

The Wyandot County Skilled Nursing and Rehabilitation Center is housed under the Wyandot County government and provides health care, rehabilitation services, and recreation to agency patients and residents. The Skilled Nursing and Rehabilitation Center provides demand response door through door transportation services to their residents and patients from 7 AM to 3 PM, Monday through Friday. Transportation services are provided by both agency vehicles and staff dedicated to transportation, by using personal vehicles of agency staff, and by purchasing transportation from the local Council on Aging and Wyandot County EMS. Agency vehicles were purchased through the Section 5310 program. In 2016, nearly 2,800 trips were provided for medical appointments, social activities, community employment, and other trips. Total capital and operating expenses for 2016 were $2,830.00. The Skilled Nursing and Rehabilitation Center has 2 vehicles which are wheelchair accessible for transporting residents.
Wyandot County Council on Aging, Inc.
The Wyandot County Council on Aging is a private, non-profit entity providing transportation and nutrition services to seniors 60 years and older in Wyandot County. The Council on Aging provides demand response door to door and door through door transportation services to Wyandot County seniors 60 and above, to disabled residents, and to residents under contract with a different program such as Wyandot Memorial Hospital or through the Department of Job and Family Services. Passengers are permitted to bring their own personal care attendants or escorts as needed. No fares are charged; but suggested donations are $5 for in-town round trips, $10 for in-county round trips, and $20 for adjoining county round trips. This service runs from 7:30 AM to 5:00 PM Monday through Friday. Dialysis transportation is from 6:00 AM to 5:00 PM on Monday through Friday, and 6:00 AM to 3:00 PM on Saturdays. The Council on Aging has 14 total vehicles of which 9 are wheelchair accessible.

In 2016, the Council on Aging provided 9,000 total trips for medical appointments, social activities, and other services for seniors. The program is funded by a levy, the United Way, state appropriations, passenger and other donations, and fundraising.

Wyandot County Department of Job and Family Services
The Wyandot County Department of Job and Family Services is part of the county government and provides social services, job training, healthcare, nutrition, income assistance, transportation, and referral services to Wyandot County residents. The Department of Job and Family Services provides demand response, curb to curb transportation. Transportation is provided for medical appointments and may be provided Monday thru Saturday. Transportation is provided by both agency owned vehicles and through contracts with other community agencies. Mileage reimbursement is available to clients and their families or friends providing medical transportation for them. Clients receiving transportation services must be on a Medicaid-eligible program. There is no cost to clients. Transportation services are currently contracted with Wyandot County Council on Aging and HHWP Community Action Commission. Agency provided NET transportation contracted expenditures for 2016 were $81,665.60.

Upper Sandusky Exempted Village School District
The Upper Sandusky Exempted Village School District is under the jurisdiction of the elected school board and provides education and transportation services to school age children within the limits of the school district. The School district provides fixed route transportation with designated vehicles and transit staff.

Wyandot County Veterans Services
Wyandot County Veterans Services is housed under the Ohio Department of Veterans Services. The Wyandot County office provides transportation to veterans to any VA medical facility. Trips are often out of county to Ann Arbor, Dayton, and Cleveland can be provided all hours of the day - Monday through Friday. Wyandot County Veterans Services are supported by a portion of the county’s property tax revenue. All transportation services are free to veterans. In 2016, Veterans Services spent approximately $40,319.43 on transportation. Veterans Services utilizes five volunteer drivers using their own vehicles to provide the transportation. Veterans Services does not have any agency vehicles. Volunteers are reimbursed $0.50 per mile, receive a flat $20.00 fee, and receive a fuel adjustment which is calculated
based on distance traveled. None of the volunteer vehicles used can provide wheelchair accessible transportation. If this service is needed, Veterans Services contracts with the Wyandot County Council on Aging to provide these trips. The Council on Aging provides this even to veterans who are under sixty years of age. The Veterans Services often struggles to find volunteer drivers.

Fairhaven Retirement Community
Fairhaven Retirement Community is a private, non-profit skilled nursing home that provides residential living, assisted living, rehabilitation care, memory care, and long term care. Their services are available 24/7. They serve Wyandot County and surrounding counties. Fairhaven provides demand response door to door transportation for medical appointments for their clients and residents and also contracts outside services through Wyandot County Council on Aging. They utilize the Wyandot County EMS Ambulatory Service when deemed necessary for their bed bound patients. The agency provides personal care attendants or escorts for their clients, or they may bring their own personal care attendants or escorts. Agency vehicles were purchased utilizing endowment funds. Total capital and operating expenses for transit in 2016 were $4,000. The Fairhaven facility has 4 vehicles - 4 are wheelchair accessible and 2 are used for medical transport.

Wyandot County EMS Ambulatory Service
Wyandot County EMS Ambulatory Service is a public non-profit organization that provides services strictly for medical emergencies and bedridden patients only. Medical transportation to area hospitals and medical facilities are provided to local nursing homes with bedridden patients as requested. Wyandot County EMS Ambulatory Services is a door to door demand response system covering Wyandot, Crawford, and Seneca Counties. Services available are based upon emergency guidelines and requests made by medical facilities.

The American Cancer Society
The American Cancer Society is a national non-profit agency whose goal is to eradicate cancer someday. Until then, they support those who suffer from cancer through several different programs. The Road to Recovery is a program which utilizes volunteer drivers to take patients to their cancer treatment and back home. They provide curb to curb and door to door transportation services on demand. Rides are provided by volunteers, so it is based on availability.

Hancock Area Transportation Services (HATS)
HATS is a program of the Hancock Hardin Wyandot Putnam Community Action Commission (HHWP CAC). HHWP Community Action Commission is a Section 5311 rural public transportation system for Hancock County. The HHWP CAC is a private non-profit and is designated grantee for HATS. As such, the CAC is responsible for general oversight and HATS handles day-to-day operations of the transportation program. HATS primarily provides low-cost, demand response transportation to anyone within Hancock County and for any purpose; however, HATS also provides contracted services in Wyandot County. HATS provides curb to curb, door to door, and door through door service to passengers. Passengers are permitted to bring their own personal care attendants or escorts at no cost. There are no service eligibility requirements for passengers.
Comfort Keepers
Comfort Keepers is a private, for-profit business that provides home health care options for seniors to remain safely in their homes. Their service area is Putnam, Hancock, Wood, Wyandot, Crawford, and Seneca Counties. They provide companionship, home making and personal care services, grocery shopping, errands, bathing, dressing, incontinence care, and personal emergency response systems. As part of their business, Comfort Keepers offer rides to people that need to get from their homes to any appointments, grocery shopping, or errands per their cost schedule.
Existing Transportation Services
The following information is based on tabulations from the survey and interview results. A total of 11 organizations provided information about their services.

List of Transportation Service Providers
Agency Name: Wyandot County Department of Job and Family Services
Transportation Service Type: demand response, door to door (if provided by JFS); gas voucher reimbursement (friends/family)
Other Services Provided: child day care, education and training, housing, information and referral, job training, Medicaid, social services, transportation, food assistance, cash assistance, child support establishment and enforcement.
Contact Information: 419-294-4977
Hours: Monday – Friday, 8:00 AM to 4:00 PM
Service Area: Wyandot County
Eligibility Requirements: Medicaid eligible depending on program.
Web-site: [http://www.co.wyandot.oh.us/JFS/index.htm](http://www.co.wyandot.oh.us/JFS/index.htm)

Agency Name: Fairhaven Retirement Community
Transportation Service Type: demand response door to door, contract community resources to provide transportation
Other Services Provided: housing, Medicaid, medical/dental, recreational social, rehabilitation, religious, residential care, social services, transportation.
Contact Information: 419-294-4973
Hours: 24/7
Service Area: Wyandot County/multiple counties
Eligibility Requirements: must meet level of care
Web-site: [www.fairhavencommunity.org](http://www.fairhavencommunity.org)

Agency Name: Wyandot Memorial Hospital
Transportation Service Type: information and referral about other community and public transportation resources
Other Services Provided: education and training, information and referral, medical and dental, rehabilitation, social services, medical and emergency medical.
Contact Information: 419-294-4991
Hours: 24/7
Service Area: rural communities of Wyandot and surrounding counties of Hardin, Marion, Seneca, Crawford, and Hancock
Eligibility Requirements: [HHC](http://www.wyandotmemorial.org)
Web-site: [www.wyandotmemorial.org](http://www.wyandotmemorial.org)

Agency Name: Wyandot County Council on Aging
Transportation Service Type: demand response, door to door, charter services (group transportation for special events)
Other Services Provided: home delivered meals, recreational/social, transportation, housekeeping
Contact Information: 419-294-5733
Hours: Monday – Friday, 8:00 AM to 4:00 PM  
Service Area: Wyandot County  
Eligibility Requirements: adult 60 or older  
Web-site: [www.wyandotseniors.com](http://www.wyandotseniors.com)

Agency Name: Open Door Resource Center  
Transportation Service Type: information and referral about other community and public transportation resources  
Other Services Provided: education and training, information and referral, social services  
Contact Information: 419-310-5165  
Hours: Mondays and Wednesdays, 10:00 AM – 12:30 PM and 3:00 PM – 6:00 PM, Tuesdays and Thursdays, 9:00 AM – 4:00 PM  
Service Area: Wyandot County  
Eligibility Requirements: none  
Web-site: [www.opendoorohio.org](http://www.opendoorohio.org)

Agency Name: Comfort Keepers  
Transportation Service Type: incidental/in conjunction with in-home care services  
Other Services Provided: home health care, transportation, in-home care services  
Contact Information: 419-443-1044  
Hours: Monday – Friday, 7:00 AM – 11:00 PM  
Service Area: rural northeast Ohio, Seneca, Wyandot, Crawford, Hancock and Wood Counties  
Eligibility Requirements: adult 60 or older  
Web-site: [www.tiffin-583.comfortkeepers.com](http://www.tiffin-583.comfortkeepers.com)

Agency Name: Wyandot County Family and Children First  
Transportation Service Type: reimbursement of mileage or auto expenses paid to employees, clients, families or friends, information and referral about other community and public transportation resources  
Other Services Provided: information and referral, social services, service coordination birth through 24 years  
Contact Information: 419-294-6438  
Hours: Monday – Friday, 8:00 AM – 4:00 PM  
Service Area: Wyandot County  
Eligibility Requirements: disability/youth  
Web-site: [www.wyandotfccf.org](http://www.wyandotfccf.org)

Agency Name: Wyandot County Board of Developmental Disabilities/Angeline  
Transportation Service Type: curb to curb to program services  
Other Services Provided: adult day programs, education and training, information and referral, recreational/social, social services, transportation, employment services  
Contact Information: 419-294-4488  
Hours: Monday – Friday, 7:00 AM – 4:00 PM  
Service Area: Wyandot County  
Eligibility Requirements: intellectual/developmental disabilities; onset, age  
Web-site: [www.angeline.com](http://www.angeline.com)
Agency Name: Wyandot County Veterans Services  
Transportation Service Type: demand response, door to door  
Other Services Provided: transportation, emergency financial assistance for veterans and their family  
Contact Information: 419-294-2045  
Hours: Monday – Friday, 8:00 AM – 4:00 PM  
Service Area: Wyandot County and all VA medical clinics and medical centers to include Ann Arbor, Dayton and Cleveland  
Eligibility Requirements: must be an honorably discharged veteran. Transportation only to VA medical appointments.  
Web-site: none

Agency Name: Court Appointed Special Advocates (CASA)  
Transportation Service Type: information and referral  
Other Services Provided: court appointed liaison services  
Contact Information: 419-209-1442  
Hours: hours based on demand  
Service Area: Sandusky, Seneca, and Wyandot Counties  
Eligibility Requirements: as ordered by judge  
Web-site: www.casaofsw.org

Agency Name: Wyandot County Skilled Nursing and Rehabilitation  
Transportation Service Type: demand response door to door  
Other Services Provided: education and training, information and referral, job training, Medicaid, medical/dental, recreational/social/rehabilitation/religious, social services, transportation  
Contact Information: 419-294-1714  
Hours: Monday – Friday, 7:00 AM to 3:00 PM  
Service Area: Wyandot and surrounding counties  
Eligibility Requirements: none  
Web-site: none
The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Directly Operates Transportation (Yes/No)</th>
<th>Purchases Transportation from Another Agency (if Yes, Who?)</th>
<th>Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit)</th>
<th>Number of Annual One-Way Passenger Trips</th>
<th>Average Number Trip Denials per Week</th>
<th>Are Vehicles Only Available for Human Service Agency Clients (Y/N)*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wyandot County Department of Job and Family Services</td>
<td>No</td>
<td>Yes, Wyandot County Council on Aging and HHWP Community Action Commission via HATS</td>
<td>Public, Non-Profit</td>
<td>n/a</td>
<td>n/a</td>
<td>Y</td>
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<tr>
<td>Fairhaven Retirement Community</td>
<td>Yes</td>
<td>Yes, Wyandot County Council on Aging &amp; Wyandot County EMS</td>
<td>Public, Non-Profit</td>
<td>n/a</td>
<td>n/a</td>
<td>Y</td>
</tr>
<tr>
<td>Wyandot County Memorial Hospital</td>
<td>No</td>
<td>Yes, Wyandot County Council on Aging</td>
<td>Private, Non-Profit</td>
<td>n/a</td>
<td>n/a</td>
<td>Y</td>
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<tr>
<td>Wyandot County Agency on Aging</td>
<td>Yes</td>
<td>No</td>
<td>Private, Non-Profit</td>
<td>9,000</td>
<td>n/a</td>
<td>N</td>
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<td>Comfort Keepers</td>
<td>Yes</td>
<td>No</td>
<td>Private, For-Profit</td>
<td>n/a</td>
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<td>Y</td>
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<tr>
<td>Wyandot County Board of Developmental Disabilities</td>
<td>Yes</td>
<td>No</td>
<td>Public, Non-Profit</td>
<td>n/a</td>
<td>n/a</td>
<td>Y</td>
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<td>Wyandot County Veterans Commission</td>
<td>No</td>
<td>Yes, Wyandot County Council on Aging</td>
<td>Public, Non-Profit</td>
<td>n/a</td>
<td>n/a</td>
<td>Y</td>
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<tr>
<td>Wyandot County Skilled Nursing and Rehabilitation</td>
<td>Yes</td>
<td>Yes, Wyandot County Council on Aging, Wyandot County EMS</td>
<td>Private, Non-Profit</td>
<td>2,800</td>
<td>n/a</td>
<td>Y</td>
</tr>
</tbody>
</table>

* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.
The participating organizations provide a wide range of transportation including fixed route, ADA paratransit, demand response, on-demand, and human service agency fixed routes. One of the participating organizations provides services on weekdays. One operates transportation on Saturdays and zero operate on Sundays. Evening services after 5 p.m. are operated by zero organizations. The following table depicts the transportation service characteristics by agency.

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Mode of Service</th>
<th>Days &amp; Hours of Operation</th>
<th>Provides Medicaid-Eligible Trips (Y/N)</th>
<th>Level of Passenger Assistance Provided</th>
<th>Training Courses Required for Drivers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wyandot County Agency on Aging</td>
<td>Demand Response</td>
<td>Monday – Friday 6:00am-5:00PM</td>
<td>Yes</td>
<td>Door to Door</td>
<td>CPR, first aid, blood borne pathogens, health physical, defensive driving, sensitivity to aging, passenger assistance techniques, driving record checks, background checks, drug and alcohol pre-employment testing, drug and alcohol random testing, drug and alcohol post-accident testing</td>
</tr>
<tr>
<td>Wyandot County Department of Job and Family Services</td>
<td>Demand Response</td>
<td>Monday - Friday 8:00AM - 4:00PM</td>
<td>Yes</td>
<td>Door to Door requires notice</td>
<td>Driving record checks</td>
</tr>
<tr>
<td>Fairhaven Retirement Community</td>
<td>Demand Response</td>
<td>24/7</td>
<td>Yes</td>
<td>Agency provides personal care attendants or patient may bring their own</td>
<td>N/A</td>
</tr>
<tr>
<td>Wyandot County Memorial Hospital</td>
<td>None</td>
<td>24/7</td>
<td>No</td>
<td>None</td>
<td>N/A</td>
</tr>
<tr>
<td>Comfort Keepers</td>
<td>Incidental in accordance with patient</td>
<td>Monday-Friday 7:00 AM to 11:00 PM</td>
<td>Yes</td>
<td>Door to Door</td>
<td>Blood borne pathogens, sensitivity to aging, driving record checks, background</td>
</tr>
<tr>
<td>Wyandot County Board of Disabilities</td>
<td>To/From Program Services</td>
<td>Monday-Friday 7:00AM-4:00PM</td>
<td>No</td>
<td>Curb to Curb According to need</td>
<td>checks, drug and alcohol random testing, CPR, First aid, blood borne pathogens, health physical, passenger assistance techniques, driving record checks, background checks, drug and alcohol pre-employment testing, drug and alcohol random testing, drug and alcohol post-accident testing, abuse/neglect reporting</td>
</tr>
<tr>
<td>Wyandot County Veterans</td>
<td>Demand Response Contracted Services</td>
<td>Monday-Friday 8:00AM-4:00PM</td>
<td>No</td>
<td>Door to Door</td>
<td>Safety Agreement</td>
</tr>
<tr>
<td>Wyandot County Skilled Nursing &amp; Rehabilitation</td>
<td>Demand Response and On Demand</td>
<td>Monday-Friday 7:00 AM-3:00 PM</td>
<td>Yes</td>
<td>Curb to Curb</td>
<td>CPR, defensive driving, sensitivity to aging, passenger assistance techniques, driving record checks, background checks, drug and alcohol pre-employment testing, drug and alcohol post-accident testing</td>
</tr>
</tbody>
</table>

Transportation-related expenses and revenues also differ by organization. Levy funds, 5310 funds, donations, and Medicaid reimbursements are common revenue sources for transportation operators in Wyandot County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.
<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Fare Structure</th>
<th>Donations Accepted (Y/N)</th>
<th>Number of Full-Time &amp; Part-Time Drivers</th>
<th>Number of Full-Time &amp; Part-Time Schedulers/Dispatchers</th>
<th>Revenue Sources (most recent Fiscal Year)</th>
<th>Total Annual Transportation Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wyandot County Council on Aging</td>
<td>$5 in-town round trip/ $10 in-county/$20 adjoining county</td>
<td>Yes</td>
<td>15 Part-Time</td>
<td>1 Full-Time, 1 Part-Time</td>
<td>Levy funds, Donations, Fares 5310 funds, grants Medicaid reimbursement Memorials</td>
<td>$260,024.95</td>
</tr>
<tr>
<td>Wyandot County Job and Family Services</td>
<td>None</td>
<td>No</td>
<td>N/A</td>
<td>N/A</td>
<td>Federal grant-Medicaid NET</td>
<td>$81,665.69</td>
</tr>
<tr>
<td>Wyandot County Skilled Nursing &amp;</td>
<td>None</td>
<td>No</td>
<td>2 full-time</td>
<td>1 part-time</td>
<td>Contributions from charitable foundations</td>
<td>$30,000.00</td>
</tr>
<tr>
<td>Rehabilitation</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wyandot County Veterans Commission</td>
<td>None</td>
<td>No</td>
<td>3 volunteers</td>
<td>1 full-time</td>
<td>County government appropriations</td>
<td>$40,319.43</td>
</tr>
<tr>
<td>Wyandot County Board of Developmental</td>
<td>$2.00 one way, $5.00 one way in county, $10.00 one way to adjoining county; Beyond county fees adjusted for distance</td>
<td>Requests donations but does not require fare</td>
<td>15 part-time</td>
<td>1 full-time, 1 part-time</td>
<td>Medicaid reimbursement Levy funds</td>
<td>$307,857.00</td>
</tr>
</tbody>
</table>
The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

**Table 4: Alternative/Active Transportation Options**

<table>
<thead>
<tr>
<th>Transportation Option</th>
<th>Availability</th>
<th>Cost</th>
<th>Usage</th>
<th>Service Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gohio</td>
<td>Online</td>
<td>Free</td>
<td>Rideshare program</td>
<td>Ohio</td>
</tr>
</tbody>
</table>

The following table provides basic information about local travel training program options.

**Table 5: Transportation Resources**

<table>
<thead>
<tr>
<th>Transportation Resource</th>
<th>Availability</th>
<th>Cost</th>
<th>Usage</th>
<th>Service Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

**Table 6: Technology**

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Name of Scheduling Software</th>
<th>Do you have an App for Transportation (Y/N)?</th>
<th>Name of Dispatching Software</th>
<th>AVL System/ GPS (Y/N)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wyandot Board of DD</td>
<td>Gatekeeper</td>
<td>No</td>
<td>N/A</td>
<td>No</td>
</tr>
</tbody>
</table>
Assessment of Community Support for Transit
Levy funds, donations, and state funds are utilized for the Wyandot County Council on Aging to provide transportation.

Safety
Courses required for transportation providers are as follows:
CPR, First Aid, Bloodborne Pathogens, Health Physical, Defensive Driving, Sensitivity to Aging, Passenger Assistance Techniques, Driving Record Checks, Background Checks, Drug and Alcohol Pre-Employment Testing, Drug and Alcohol Random Testing, & Drug and Alcohol Post-Accident Testing
Vehicles
Survey/Interview participants listed a combined total of 21 vehicles. Approximately 76% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 6).
Providers generally have access to wheelchair accessible vehicles; however, agencies report that wheelchairs are becoming larger and often heavier. Additionally, as the population ages, additional wheelchair accessible vehicles will likely be needed to accommodate older adults and people with disabilities. Wyandot County Council on Aging, in particular, seeks to obtain additional wheelchair accessible vehicles. As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness of the transportation services provided.
<table>
<thead>
<tr>
<th>Veh #</th>
<th>Make</th>
<th>Model</th>
<th>Year</th>
<th>Vin #</th>
<th>Capacity</th>
<th>WC Capacity</th>
<th>Days of the Week Vehicle is in Service</th>
<th>Service Hours</th>
<th>Vehicle Condition</th>
<th>Program to which Vehicle is Assigned (if applicable)</th>
<th>Service Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>609</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2016</td>
<td>2CYRDGBCYGR396724</td>
<td>6</td>
<td>0</td>
<td>M-F</td>
<td>8A-4P</td>
<td>5</td>
<td>MEALS</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>610</td>
<td>FORD</td>
<td>FIESTA</td>
<td>2012</td>
<td>3FADP4EJOCM137534</td>
<td>3</td>
<td>0</td>
<td>M-F</td>
<td>8A-4P</td>
<td>4</td>
<td>MEALS</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>611</td>
<td>FORD</td>
<td>FREESTAR</td>
<td>2006</td>
<td>2FM2A51616BA50980</td>
<td>6</td>
<td>0</td>
<td>M-F</td>
<td>8A-FP</td>
<td>3</td>
<td>MEALS</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>612</td>
<td>FORD</td>
<td>CONNECT</td>
<td>2012</td>
<td>NMKS98N7CT089923</td>
<td>3</td>
<td>0</td>
<td>M-F</td>
<td>8A-4P</td>
<td>3</td>
<td>MEALS</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>613</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2008</td>
<td>1D4GP21E66B673287</td>
<td>6</td>
<td>0</td>
<td>M-F</td>
<td>8A-4P</td>
<td>3</td>
<td>MEALS</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>614</td>
<td>FORD</td>
<td>E-250</td>
<td>2012</td>
<td>1FTNS2EWDDA35871</td>
<td>8</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>4</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>615</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2015</td>
<td>2C7WDGBG8FR606245</td>
<td>2</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>4</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>616</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2015</td>
<td>2C7WDGBGXF606229</td>
<td>2</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>4</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>617</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2006</td>
<td>IDLIGP24RX66B637797</td>
<td>5</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>3</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>618</td>
<td>CHEVY</td>
<td>UPLANDER</td>
<td>2008</td>
<td>1GBDV13W98D211022</td>
<td>2</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>3</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>619</td>
<td>FORD</td>
<td>E-250</td>
<td>2009</td>
<td>1FTDS34L29DA25585</td>
<td>4</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>3</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>620</td>
<td>FORD</td>
<td>E-250</td>
<td>2013</td>
<td>1FTDS3EL1DDB02034</td>
<td>4</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>3</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>621</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2016</td>
<td>2C7WDGBG3GR202884</td>
<td>3</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>4</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
<tr>
<td>622</td>
<td>DODGE</td>
<td>CARAVAN</td>
<td>2016</td>
<td>2C4RDGBGXGR385792</td>
<td>6</td>
<td>2</td>
<td>M-S</td>
<td>5A-5P</td>
<td>4</td>
<td>TRANSPORT</td>
<td>WYANDOT</td>
</tr>
</tbody>
</table>

Wyandot County Board of Developmental Disabilities/Angeline

<p>| 10    | Ford  | 3dc    | 2010 | IFDEE3FS8ADA55643   | 12       | 2           | M-F                                    | 7-4          | 4               | Transportation                                   | Wyandot      |
| 11    | Ford  | 3dc    | 2010 | IFDEE3FSXADA55644   | 12       | 2           | M-F                                    | 7-4          | 4               | Transportation                                   | Wyandot      |</p>
<table>
<thead>
<tr>
<th></th>
<th>Make</th>
<th>Model</th>
<th>Year</th>
<th>License Plate Number</th>
<th>Amount</th>
<th>Gender</th>
<th>Amount</th>
<th>Status</th>
<th>Amount</th>
<th>Service Provider</th>
<th>County</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>Ford</td>
<td>3dc</td>
<td>2012</td>
<td>1FDEE3FS3E0B17696</td>
<td>14</td>
<td>M-F</td>
<td>7-4</td>
<td>4</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Goshen</td>
<td>3dc</td>
<td>2014</td>
<td>1FDEE3FS3E0B17696</td>
<td>12</td>
<td>M-F</td>
<td>7-4</td>
<td>4</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Ford</td>
<td>Windstar</td>
<td>2001</td>
<td>2fMZA51401BA11269</td>
<td>7</td>
<td>M-F</td>
<td>7-4</td>
<td>3</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>Mv1</td>
<td>Mv1-dx</td>
<td>2014</td>
<td>57WMD2A6XEM102051</td>
<td>3</td>
<td>M-F</td>
<td>7-4</td>
<td>4</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>Braun</td>
<td>Caravan</td>
<td>2017</td>
<td>2CWDGBG7HR718554</td>
<td>5</td>
<td>M-F</td>
<td>7-4</td>
<td>5</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
</tbody>
</table>

**Wyandot County Nursing Home**

<table>
<thead>
<tr>
<th></th>
<th>Make</th>
<th>Model</th>
<th>Year</th>
<th>License Plate Number</th>
<th>Amount</th>
<th>Gender</th>
<th>Amount</th>
<th>Status</th>
<th>Amount</th>
<th>Service Provider</th>
<th>County</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Ford</td>
<td>E-356</td>
<td>2014</td>
<td>1FDEE3FS4EDB17688</td>
<td>13</td>
<td>M-F</td>
<td>8-5</td>
<td>5</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Dodge B</td>
<td>Braun</td>
<td>2015</td>
<td>2C7WDGBG4FR634320</td>
<td>5</td>
<td>M-F</td>
<td>8-5</td>
<td>5</td>
<td>Transportation</td>
<td>Wyandot</td>
<td></td>
</tr>
</tbody>
</table>
Summary of Existing Resources
Draft of Wyandot County Transportation Guide being completed.
Yearly surveys.
Vehicles available for the general public that are sixty (60) years old and older, disabled and/or low income individuals.
Quarterly meetings of the Wyandot County Transportation Coalition.
Bi-annual regional transportation meetings with Hancock, Hardin, Wyandot and Putnam Counties.

IV. Assessment of Transportation Needs and Gaps
In an effort to better understand the Wyandot County needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.
The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.
Wyandot Board of Developmental Disabilities, the lead agency, and HHWP Community Action Commission's Mobility Manager as well as a variety of stakeholders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholder and the general public is available upon request.
The following methods were used to assess transportation needs and gaps
- Assessment of data and demographics
- Consumer, business, and human service agency surveys
- Focus groups

Local Demographic and Socio-Economic Data
Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.
The following Map 3 illustrates the areas where the number of older adults (age 65 and older) is at or above the Wyandot County average. Block groups shaded in red are above the county average.
Map 3: Map of Population Density of Individuals Age 65 and Older

Map 3: Population Density Age 65 and Older
Persons Per Square Mile

Legend
Wyandot Block groups
65+ / SQMI
2.289 - 159.4
159.5
159.6 - 373.3
Cities

Source: U.S. Census American Community Survey 2015
5-Year Estimates
The exhibit below indicates the areas where the number of zero vehicle households is above the Wyandot County average. The absence of a vehicle in the household is often an indication of the need for transportation services. Block groups shaded in red have densities above the county’s average.

Map 4: Map of Density of Zero Vehicle Households

Map 5 illustrates the location of the top destinations for the existing transportation providers in the region as well as major trip generators for anyone in the area, including those who drive a personal vehicle. The following table lists the region’s major trip generators.

<table>
<thead>
<tr>
<th>ID</th>
<th>Company</th>
<th>Industry</th>
<th>Address</th>
<th>City</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>The Andersons</td>
<td>Agricultural</td>
<td>9841 County Hwy. 49</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>1</td>
<td>Bridgestone APM Company</td>
<td>Manufacturing</td>
<td>245 Commerce Way</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>2</td>
<td>Continental Structural Plastics Inc.</td>
<td>Manufacturing</td>
<td>2915 County Hwy. 96</td>
<td>Carey</td>
</tr>
<tr>
<td></td>
<td>Company Name</td>
<td>Industry</td>
<td>Address</td>
<td>Location</td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------------------</td>
<td>--------------</td>
<td>----------------------------------------------</td>
<td>------------</td>
</tr>
<tr>
<td>3</td>
<td>Custom Glass Solutions by Guardian</td>
<td>Manufacturing</td>
<td>12688 State Route 67</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>4</td>
<td>Dubak Glass Company</td>
<td>Recycling</td>
<td>11567 Co. Hwy. 110</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>5</td>
<td>Engineered Wire Products</td>
<td>Manufacturing</td>
<td>1200 N Wapole St.</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>6</td>
<td>Ithaca Gun Company</td>
<td>Manufacturing</td>
<td>420 N Wapole St.</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>7</td>
<td>Kalmbach Feeds Inc.</td>
<td>Agricultural</td>
<td>7148 State Route 199</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>8</td>
<td>Liqui-Box Corp.</td>
<td>Manufacturing</td>
<td>519 Raybestos Dr.</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>9</td>
<td>Kasai North American Inc (M-Tek)</td>
<td>Manufacturing</td>
<td>1111 N Wapole St.</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>10</td>
<td>The National Limestone &amp; Stone Company</td>
<td>Mining</td>
<td>532 N Patterson St.</td>
<td>Carey</td>
</tr>
<tr>
<td>11</td>
<td>Schmidt Machine Company</td>
<td>Agricultural</td>
<td>7013 State Route 199</td>
<td>Upper Sandusky</td>
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<tr>
<td>12</td>
<td>Uni-Grip Inc.</td>
<td>Manufacturing</td>
<td>9823 State Route 53</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>13</td>
<td>Vaughn Industries</td>
<td>Construction</td>
<td>1201 E Findlay St.</td>
<td>Carey</td>
</tr>
<tr>
<td>14</td>
<td>Wal-Mart</td>
<td>Retail</td>
<td>1855 E Wyandot Ave.</td>
<td>Upper Sandusky</td>
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<tr>
<td>15</td>
<td>Blanchard Valley Hospital</td>
<td>Medical</td>
<td>1900 South Main Street</td>
<td>Findlay</td>
</tr>
<tr>
<td>16</td>
<td>Bluffton Hospital</td>
<td>Medical</td>
<td>139 Garau Street</td>
<td>Bluffton</td>
</tr>
<tr>
<td>17</td>
<td>Consolidated Biscuit Co/Hearthside Food</td>
<td>Manufacturing</td>
<td>312 Rader Rd</td>
<td>McComb</td>
</tr>
<tr>
<td>18</td>
<td>Cooper Tire &amp; Rubber Co</td>
<td>Manufacturing</td>
<td>701 Lima Ave</td>
<td>Findlay</td>
</tr>
<tr>
<td>19</td>
<td>Findlay High School</td>
<td>School</td>
<td>1200 Broad Ave</td>
<td>Findlay</td>
</tr>
<tr>
<td>20</td>
<td>Kohl's Corp</td>
<td>Retail</td>
<td>7855 Co Rd 140</td>
<td>Findlay</td>
</tr>
<tr>
<td>21</td>
<td>Lowe's Companies Inc</td>
<td>Retail</td>
<td>12700 Co Rd 212</td>
<td>Findlay</td>
</tr>
<tr>
<td>22</td>
<td>Marathon Petroleum Co LLC</td>
<td>Trade</td>
<td>539 S Main St</td>
<td>Findlay</td>
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<tr>
<td>23</td>
<td>Nissin Brake Ohio</td>
<td>Manufacturing</td>
<td>1901 Industrial Dr</td>
<td>Findlay</td>
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<tr>
<td>24</td>
<td>Sanoh America Inc</td>
<td>Manufacturing</td>
<td>1819 Industrial Dr</td>
<td>Findlay</td>
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<tr>
<td>25</td>
<td>University of Findlay</td>
<td>School</td>
<td>1000 N Main St</td>
<td>Findlay</td>
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<tr>
<td>26</td>
<td>Whirlpool Corp</td>
<td>Manufacturing</td>
<td>4325 N Main St</td>
<td>Findlay</td>
</tr>
<tr>
<td>27</td>
<td>Owens Community College</td>
<td>School</td>
<td>3200 Bright Rd</td>
<td>Findlay</td>
</tr>
<tr>
<td>28</td>
<td>Kaleda Manufacturing Inc</td>
<td>Manufacturing</td>
<td>801 Ottawa St</td>
<td>Kaleda</td>
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<tr>
<td>29</td>
<td>Midway Products/Progressive Stamping</td>
<td>Manufacturing</td>
<td>200 Progressive Dr</td>
<td>Ottoville</td>
</tr>
<tr>
<td>30</td>
<td>Ottawa-Glandorf Local Schools</td>
<td>School</td>
<td>630 Glendale Ave</td>
<td>Ottawa</td>
</tr>
<tr>
<td>31</td>
<td>Mars Inc./Lams Co</td>
<td>Manufacturing</td>
<td>3700 OH-65</td>
<td>Leipsic</td>
</tr>
<tr>
<td>32</td>
<td>Pro-Tec Coating Co Inc</td>
<td>Manufacturing</td>
<td>5500 Protec Pkwy</td>
<td>Leipsic</td>
</tr>
<tr>
<td>33</td>
<td>Putnam County Government</td>
<td>Govt</td>
<td>245 E Main St</td>
<td>Ottawa</td>
</tr>
<tr>
<td>34</td>
<td>Schriempke Engraving Co Inc</td>
<td>Manufacturing</td>
<td>14233 Rd 24</td>
<td>Golverdale</td>
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<tr>
<td>35</td>
<td>Silgan Plastics Corp</td>
<td>Manufacturing</td>
<td>690 Woodland Dr</td>
<td>Ottawa</td>
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<td>36</td>
<td>Unverferth Manufacturing Co Inc</td>
<td>Manufacturing</td>
<td>601 Broad St</td>
<td>Kaleda</td>
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<td>37</td>
<td>Wal-Mart Stores Inc</td>
<td>Retail</td>
<td>1720 N Perry St</td>
<td>Ottawa</td>
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<td>38</td>
<td>Ada Technologies</td>
<td>Manufacturing</td>
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<td>39</td>
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<td>Manufacturing</td>
<td>217 Liberty St</td>
<td>Ada</td>
</tr>
<tr>
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<td>Hardin County Government</td>
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<td>Kenton</td>
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<td>42</td>
<td>International Paper Co</td>
<td>Manufacturing</td>
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<td>Kenton</td>
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<td>Kenton City Schools</td>
<td>School</td>
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<td>Kenton</td>
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<td>Ohio Northern University</td>
<td>School</td>
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<td>Ada</td>
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<td>45</td>
<td>Reliance Steel&amp;Alum/Precision Strip Inc</td>
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<td>Kenton</td>
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<td>46</td>
<td>Sumitomo Bakelite/Durez Corp</td>
<td>Manufacturing</td>
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<tr>
<td>47</td>
<td>Triumph Group Inc</td>
<td>Manufacturing</td>
<td>200 Railroad St</td>
<td>Forest</td>
</tr>
<tr>
<td>48</td>
<td>Wyandot Memorial Hospital</td>
<td>Medical</td>
<td>885 N Sandusky Ave</td>
<td>Upper Sandusky</td>
</tr>
<tr>
<td>49</td>
<td>International Paper Co</td>
<td>Manufacturing</td>
<td>13823 N Vision Dr</td>
<td>Kenton</td>
</tr>
</tbody>
</table>

Map 5: Map of Major Trip Generators

Map 5: HHWP Major Trip Generators

HHWP Coordination Plan

Legend
- Cities/Covets
- Major Trip Generators
- Interstate
- Highway
- Minor Road
- HHWP Counties
Analysis of Demographic Data
The County's total population is projected to continuously decline through the year 2040. Approximately, 17 percent of the total population of Wyandot County is age 65 or older (Chart 2). And, the age group between 50 and 64 makes up an additional 20 percent of the total population. These factors indicate that the demand for transportation services is likely to increase as the individuals between ages 50 and 64 age. Generally speaking, adults are more likely to have a mobility limitation that limits their ability or desire to drive as they age. Therefore, an aging population puts additional demands on the public transportation services.

Another demographic factor that is an indicator of demand is the percent of the population with a disability (Chart 4). In Wyandot County, 48 percent of people age 65 and older have a disability. The demand from individuals with disabilities is not likely to decline in the short- or long-term because thirty five (35) percent of individuals age 35 to 64 also have a disability. Nearly 100% of the total population in Wyandot County reported their race as White (Chart 3). Nearly 12 percent of the total population of Wyandot County lives below the Federal poverty level (Chart 6). Wyandot County has the second highest poverty rate in the four-county region. Approximately 207 people or 1.0 percent of people in Wyandot County have Limited English Proficiency (LEP) (Chart 7); the highest LEP rate in the four-county region. After English, Spanish or Spanish Creole is the most common language spoken at home in Wyandot County.

General Public and Stakeholder Meetings/Focus Groups
Wyandot County Council on Aging and HHWP Community Action Commission hosted and facilitated three local meetings and focus groups to discuss the unmet transportation needs and gaps in mobility and transportation. Twenty-eight (28) of people participated in the meetings. Of those, five (5) self-identified as older adults and 12 self-identified as being a person with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, the Wyandot County Board of Developmental Disabilities presented highlights of historical coordinated transportation in the Wyandot County, and discussed the activities since the last Coordinated Public Transit Human Services Transportation Plan that have helped to address some of the unmet transportation needs and gaps in services for the area. Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs from the previous plan or update and identify any gaps that were no longer valid and any new needs/gaps, which the facilitator deleted/added to/from a list. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

After the changes to the needs/gaps list were completed and new needs/gaps were added, each participant was asked to rank the needs/gaps using colored dots representing a high, medium, or low priority or that the remaining gap/need should be deleted.

Participants discussed more than four (4) mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meeting. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications.
The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

**Surveys**

The following survey summary includes the information gained from the following surveys that were performed. Sixty-nine (69) surveys from the general public: 46.38% of individuals with disabilities completed the survey; 16.18% of older adults completed the survey.

**PUBLIC SURVEY RESULTS SUMMARY**

A survey of the general public was conducted during July and August 2017. Surveys were available online and in paper format distributed by stakeholders to their clients and the public. A summary of results follows.

**MODES OF TRANSPORTATION**

The survey asked respondents which modes of transportation they used in the past 12 months. Almost 48% of respondents have used a personal vehicle or ride with friends or family, whereas 16% bicycle or walk. Job and Family Services assists 17.39% with rides to medical appointments. There is currently no public transportation service in Wyandot County.
TRIP NEEDS BY DESTINATION
The survey asked respondents about their most commonly visited general destinations, and their most commonly visited community-specific locations. The Trip Needs by Destination chart can be found at the end of the transportation plan. As seen in the chart, the most common destination was to the grocery store. In-county medical appointments, visiting family and friends, and work were the next most common general trip destinations.

EMPLOYMENT STATUS
A little over 49% of survey respondents are employed, while almost 29% are unemployed and 10% are retired. The Employment Status chart can be found at the end of the transportation plan.
AGE
A little over 23% of survey respondents were between the ages of 30-39, while a little over 22% were 50 to 59. The Age of Respondents chart can be found at the end of the transportation plan.

![Age of Respondents Chart]

CHANGES TO MAKE LOCAL TRANSPORTATION MORE APPEALING
Respondents were given opportunities to suggest how to make local transportation more appealing. The most common responses were to offer some type of transportation during the evenings, offer weekend transportation, and have a fixed route with scheduled stops.

![Desired Transportation Options Chart]

TIME OF DAY MOST NEEDED
Almost 34% of respondents desire rides to be available before 8:00 AM, while 32% would like to get rides on the weekends. The “Time of Day Transportation Most Needed” chart at the end of the transportation plan.
Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

1. There is no public transportation available in Wyandot County.
2. There is no transportation available in the evenings - to go to social functions, purchase groceries or go shopping, or to get to and from work.
3. There is no weekend transportation available for social functions, purchasing groceries, shopping, visiting family, or working, etc.
4. There is limited on demand transportation available. Transportation that is available has eligibility requirements.
5. There are people that need rides home after a hospital visit, and no transportation is available to take them if they are released after certain hours or on certain days.
Summary of Unmet Mobility Needs
The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

<table>
<thead>
<tr>
<th>Rank</th>
<th>Unmet Need Description</th>
<th>Method Used to Identify and Rank Need</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goal #1</td>
<td>Hancock, Hardin, Wyandot and Putnam County Region will encourage cooperation and communication among stakeholders to meet transportation needs.</td>
<td>Highest priority for immediate and ongoing implementation.</td>
</tr>
<tr>
<td>Goal #2</td>
<td>Hancock, Hardin, Wyandot and Putnam County Region will work to increase knowledge of available transportation options among general public as well as influencers of local public opinion.</td>
<td>High</td>
</tr>
<tr>
<td>Goal #3</td>
<td>Hancock, Hardin, Wyandot and Putnam County Region will work to provide operational funding options and to support and expand accessible transportation options.</td>
<td>Moderate</td>
</tr>
<tr>
<td>Goal #4</td>
<td>Hancock, Hardin, Wyandot and Putnam County Region will work to identify and fill gaps in service and unmet needs.</td>
<td>Medium High</td>
</tr>
</tbody>
</table>
V. Goals and Strategies

Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for the Wyandot County area should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the Wyandot County Transportation Coalition developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to four (4) of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in service.

Goal #1

The Hancock, Harcin, Wyandot, and Putnam County region will encourage cooperation and communication among stakeholders to meet transportation needs.

Need Addressed: It is imperative for transportation providers, stakeholders, and those in need of transportation to develop working relationships, to understand transportation needs, and to collaboratively work to meet those needs.

Timeline for Implementation: 2017-2022 on going

1.1 Strategy: Each county lead agency will maintain a transportation coalition of transportation stakeholders.

Action Step: County coalitions meet regularly in each county.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities, the lead agency

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: meeting rooms, mileage to meetings, meeting materials, staff time for meetings, sending out emails, and time for copying

Potential Cost Range: No additional direct costs. Indirect costs of travel to meetings.
Potential Funding Sources: ODOT 5310 Operational Funding Grant, local grants, donations
Performance Measures/Targets:
1. Representatives of each county's coalition agencies will look over the plan and come up with an appropriate timeline to accomplish strategy.
2. Number of written agreements between county agencies.
3. To achieve goals, the number of new actions taken

1.2 Strategy: Each county coalition will have Mobility Manager representation to serve as a liaison and transportation expert.

Timeline for Implementation: 2017-2022 ongoing

Action Step: Mobility manager representative(s) will maintain an active presence in coalition meetings.

Parties Responsible for Implementation: Wyandot County Board of Developmental Disabilities & HHWP Community Action Commission

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition and Mobility Manager.

Resources Needed: Mobility Manager's salary and expenses to get to coalition meetings.

Cost Range: Mobility Manager's salary; travel expenses.

Funding Sources: ODOT 5310 Operational Funding Grant.

Performance Measures/Targets:
4. Number of coordination projects introduced by Mobility Manager
5. Mobility Manager's level of introducing key people who can meet needs.
6. Number of people helped with the Mobility Manager's expertise

1.2 Strategy: County coalitions will come together in a regional forum to share updates and address regional transportation concerns.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Regional transportation coalition will meet biannually to share updates and address regional transportation concerns.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with HHWP Community Action Commission and the Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: meeting rooms, mileage to meetings for each member of coalition, meeting materials, staff time for meetings, sending out emails, and copying

Potential Cost Range: No additional direct costs. Indirect costs of travel to meetings
Potential Funding Sources: ODOT 5310 Operational Funding

Performance Measures/Targets:
1. Compilation/review of updates from each of the four counties at the biannual regional transportation meetings
2. Measure of outcome from ideas coming from the biannual regional transportation meetings
3. Reports from each county on how many new members have been added to the coalition

Goal #2

The Hancock, Hardin, Wyandot and Putnam Region will work to increase knowledge of available transportation options among the general public as well as influencers of local public opinion.

Need Addressed: Community members and public officials gain a better awareness of transportation options and efforts that exist.

2.1 Strategy: A centralized place will be maintained for individuals to access information on available community transportation options.

Timeline for Implementation 2017-2022, ongoing

Action Step: A centralized place will be maintained for individuals to access information.

Parties Responsible for Leading Implementation: All community agencies who provide transportation, whether directly or indirectly, and Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition.

Resources Needed: Materials to share the transportation information with the appropriate city, county, and other government offices.

Cost Range: Time coordinating in Wyandot County will be charged as appropriate within each agency.

Funding Sources: ODOT 5310, Tax Levy, Local Contracts

Performance Measures/Targets:
1. How many new inquiries about Wyandot County transportation options either through taking or looking at the Wyandot County Transportation Guide.
2. How many people have accessed HHWP CAC’s website to view transportation resource information/guide
3. Number of people who have contacted agencies about who to contact for transportation needs in Wyandot County.

2.2 Strategy: An awareness campaign to promote transportation options will be created.

Timeline for Implementation: 2017-2022, ongoing
Action Step: Written and/or web-based resource guide of transportation options will be maintained that identify all transit providers, eligibility requirements, service areas, service hours and cost.

Parties Responsible for Leading Implementation: Wyandot County Transportation providers, Mobility Manager.

Parties Responsible for Supporting the Implementation: Local and regional transportation coalition committee members.

Resources needed: The Mobility Manager with HHWP Community Action Commission will be responsible for coordinating and sharing the information with the appropriate city, county, other government offices, and the general public. The transit providers will be responsible for providing detailed information about their transportation service.

Cost Range: No additional direct expenses. “Indirect expenses” is time spent sharing information.

Funding Sources: ODOT 5310 funding grant.

Performance Measures/Targets:
1. Number of guides handed out.
2. Wyandot County transportation organizations will regularly post on social media about transportation.
3. The number of public/private meetings in which presentations about transportation information is on the agenda

2.3 Strategy: Develop and maintain transportation reports with information on transportation provided.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Review and compare common metrics that can be shared with the public, local officials, and community leaders.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with Wyandot County Council on Aging and HHWP Community Action Commission's Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: Mobility Manager, time in preparing and distributing statistical reports.

Potential Cost: No direct costs; Indirect costs is time spent preparing and distributing statistical reports.

40
Potential Funding Sources: 5310

Performance Measures:
1. Develop a standard reporting template for transportation providers.
2. Number of statistical reports distributed in the community.
3. Local funding provided in support of Wyandot county transportation is secured.

Goal #3

Hancock, Hardin, Wyandot and Putnam County will each work to provide operational funding options and to support and expand accessible transportation options.

Need addressed: The region seeks to overcome transportation disparities.

Strategy 3.1: Obtain and maintain appropriate fleet of vehicles.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Agencies acquire wheelchair/handicap accessible vehicles and provide preventative maintenance on all vehicles.

Parties Responsible for Leading Implementation: Wyandot County transportation providers that provide transportation for individuals with disabilities and older adults.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources needed:
1. Maintenance of vehicles
2. Purchase of new additional or replacement vehicles
3. Local match funds for Federal or State grant secured vehicles

Cost Range: Expenses for purchase of new additional or replace vehicles.

Funding Sources:
1. ODOT 5310 grant (with 20% local match) for new additional or replacement vehicles.
2. Local matches such as the following: foundations, donations, CSBG, contracted transportation, local grants, local tax levies, or other grant programs such as the Older Americans Act.

Performance measures:
1. A vehicle replacement plan is developed by transportation providers and updated annually.
2. Replacement vehicles are purchased in a timely manner and local match is secured.
3. Passengers receive safe transportation with accessible vehicles.

Strategy 3.2: Sustain and maintain transportation services.

Timeline for Implementation: 2017-2022 ongoing

Action Step: Work with all transportation disparities.
Parties Responsible for Leading Implementation: All public, private, and human service agency transportation providers in Wyandot County.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: Capitol expenses associated with vehicle purchases and operating expenses associated with providing transportation.

Cost Range: Capital and operating transportation expenses.

Funding Sources: ODOT Section 5310 grants for capital, van maintenance, and operating expenses.

Performance Measures:
1. Number of individuals served.
2. Number of trips taken.
3. Number of vehicles in Wyandot County.

Strategy 3.3: Expand transportation services

Timeline for Implementation: 2017-2022, ongoing

Action Step:
1. Explore a fixed route option.
2. Gohio Commute will be advertised throughout the region as commuting, biking, and transportation option.
3. Explore more on demand, affordable service.

Parties Responsible for Implementation: Wyandot County transportation providers, Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition.

Resources Needed: Determined by specific programs.

Cost Range: No additional direct expenses.

Funding Sources: Using all existing and future funding from federal, state, and local sources

Performance Measures:
1. Number of consumers transported.
2. Agreements with programs signed.
   Out of county transportation options increased for Wyandot County.

Strategy 3.4: Build community investment in public transportation services.
Action Step:
1. Continue to meet with human service organizations and businesses that understand the transportation needs within each community.
2. Seek additional funding to support and/or expand public transportation (I.E.: Hancock Area Transportation Service (HATS) or Seneca County Area Transportation (SCAT)).

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with Wyandot County Council on Aging and HHWP Community Action Commission and Wyandot County Mobility Manager.

Parties Responsible for Leading Implementation: Wyandot County Transportation Coalition.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition.

Resources Needed:
1. Public opinion survey on public transportation
2. Survey of local government officials opinion of public transportation
3. Obtaining means of public transportation

Cost Range: No added direct costs for researching option.

Potential Funding Sources: No direct costs while planning.

Performance Measures:
1. Public Surveys.
2. Officials' Surveys.
3. Affordable option numbers.

Goal #4

The Hancock, Hardin, Wyandot and Putnam County region will work to identify and fill gaps in transportation service and unmet needs.

Need Addressed: The region will recognize opportunities for transportation service enhancement.

Strategy 4.1: Utilize Mobility Management to identify the gaps in service and develop solutions.

Timeline for Implementation: 2017-2022, ongoing.

Action Step: Continue to meet and build relationships with employers, human service organizations, and transportation users.
Parties Responsible for Leading Implementation: Wyandot County Transportation Coalition, Mobility Manager

Parties Responsible for Supporting Implementation: Wyandot County transportation providers, officials, and the public.

Resources Needed:
1. Mobility Management
2. Surveys for employer, human service organizations, and transportation users
3. Meeting places

Cost Range: Expenses associated with Mobility Management

Funding Source: ODOT 5310 Mobility Manager Grant

Strategy 4.2: Support transportation options for life enhancing activities.

Timeline for Implementation: 2017-2022, ongoing.

Action Step: Promote ride share options.

Parties Responsible for Leading Implementation: Wyandot County Transportation Coalition.
Parties Responsible for Supporting Implementation: Local officials, employers, and public.

Resources Needed:
1. Ride share drivers
2. Access to Gohio commute.
3. Material to inform public.

Cost Range: Cost for Gohio Commute.

Funding Sources: Existing federal, state, and local funding options.

Performance Measures:
1. Reports showing number of people helped.
2. Opinion of riders.
3. Reports from employers.

Strategy 4.3: Support transportation for people with disabilities, older adults, and low-income individuals.

Timeline for implementation: 2017-2022, ongoing.

Action Step:
1. Support parking and infrastructure that enhances accessibility.
2. Explore more on demand, affordable service.
3. Continue to use programs and services that attempt to fill transportation gaps in
Wyandot County.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with Wyandot County Council on Aging and HHWP Community Action Commission and Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County government officials and Wyandot County transportation providers.

Resources Needed
1. Plans for parking and infrastructure. More transportation providers.

Cost Range: More vehicles.

Funding Sources:
1. ODOT 5310 vehicle funding
2. Local donations/levies
3. Local grants

Performance Measures:
1. Satisfaction with services are increased/decreased.
2. Gaps and unmet needs are addressed
3. Number of people helped.
VI. Plan Adoption
The plan development process must include older adults, individuals with disabilities, members of the general public, and representatives from public, private and non-profit transportation and human services providers. This is separate from the plan adoption process.

1. June 22, 2017 Regional Transportation Meeting with Hancock, Hardin, Wyandot and Putnam Counties at United Way of Hancock County.
2. July 28, 2017 Regional Transportation County Lead Meeting with Hancock, Hardin, Wyandot, and Putnam Counties at HHWP CAC.
3. July 31, 2017 Meeting with Wyandot County Commissioners.
4. August 30, 2017 Focus group/Meeting at Riddlehaven Community Apartments in Upper Sandusky
5. September 7, 2017 Regional Leads Transportation Meeting with Hancock, Hardin, Wyandot, and Putnam Counties at HHWP CAC.
6. September 8, 2017 Public meeting at Wyandot County Council on Aging
7. September 11, 2017 Focus Group/Meeting with Self Advocacy Group at Wyandot County Board of DD/Angeline
8. September 26, 2017 Regional Leads Transportation Meeting with Hancock, Hardin, Wyandot and Putnam Counties at HHWP CAC.
9. September 26, 2017 Regional Transportation Coalition Meeting with Hancock, Hardin, Wyandot and Putnam Counties at United Way of Hancock County
10. September 29, 2017 Wyandot County Transportation Coalition Meeting
11. November 9, 2017 Regional Transportation Coalition Meeting at the Family Center, Findlay, Ohio
Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

**Agency Representation**

<table>
<thead>
<tr>
<th>Name</th>
<th>Agency</th>
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</thead>
<tbody>
<tr>
<td>Todd Dilley</td>
<td>Wyandot County Board of Developmental Disabilities/Angeline</td>
</tr>
<tr>
<td>Anne Denman</td>
<td>Family &amp; Children First Council</td>
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<tr>
<td>Barb Mewhorter</td>
<td>Wyandot County Health Department</td>
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<tr>
<td>Eric Cundiff</td>
<td>Wyandot County Council on Aging</td>
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<tr>
<td>Bud Miller</td>
<td>Bud's Bicycles</td>
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<tr>
<td>Jason Fagan</td>
<td>Wyandot County Dept. of Job and Family Services</td>
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<tr>
<td>Ryan Peyton</td>
<td>Wyandot County Board of Developmental Disabilities/Angeline</td>
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<tr>
<td>Scott Moore</td>
<td>Open Door Resource Center</td>
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<tr>
<td>Greg Lonsway</td>
<td>Wyandot County Nursing and Rehabilitation Center</td>
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<tr>
<td>Theresa Miller</td>
<td>Wyandot County Veterans Services</td>
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<tr>
<td>Erin Rodabaugh Gallegos</td>
<td>HHWP Community Action Commission</td>
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<tr>
<td>Greg Moon</td>
<td>Wyandot County Economic Development</td>
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<tr>
<td>Bill Clinger</td>
<td>Wyandot County Commissioners</td>
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<tr>
<td>Jeff Ritchey</td>
<td>Wyandot County Health Department</td>
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<tr>
<td>Jeremiah Aigler</td>
<td>Wyandot County Public Health</td>
</tr>
<tr>
<td>Sherri Wagner</td>
<td>Wyandot County Council on Aging</td>
</tr>
<tr>
<td>Josh Anderson</td>
<td>HHWP Community Action Commission</td>
</tr>
<tr>
<td>Beth Montgomery</td>
<td>Fairhaven Retirement Community</td>
</tr>
<tr>
<td>Pam Zimmerly</td>
<td>HHWP Community Action Commission</td>
</tr>
</tbody>
</table>

In addition to participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, Wyandot County Board of Developmental Disabilities and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Todd Dilley, Superintendent
Wyandot County Board of Developmental Disabilities
419-294-4901
dilley@angeline.com
Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Todd Dilley, Superintendent
Wyandot County Board of Developmental Disabilities
419-294-4901
dilley@angeline.com

Annual Review

Wyandot County’s original Coordinated Transportation Plan was developed in 2007 and updated in 2015. An annual review took place at the end of 2016. At that time, there were no changes made to the coordinated plan. The plan was updated in 2017.

The most recent annual review of this coordinated transportation plan took place on August 13, 2018 at a meeting at the Wyandot County Council on Aging in Upper Sandusky, Ohio. No changes were needed.

Amendment

There have been no amendments to Wyandot County’s plan.
Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

**Coordination** — Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

**FAST Act** — Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America’s Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

**Gaps in Service** — A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

**Lead Agency** — The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

**Planning Committee** — (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

**Ridership** — The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

**Section 5310 Program** — Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

**Section 5311 Program** — The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Sub-recipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

**Section 5307 Program** — The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

**Transportation** — Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

**Unmet Transportation Needs** — Transportation that is wanted or desired but is not currently available.
Wyandot County Transportation Coalition

RESOLUTION

A RESOLUTION SUPPORTING THE WYANDOT COUNTY COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN 2018-2022 TO BE SUBMITTED TO THE STATE OF OHIO DEPARTMENT OF TRANSPORTATION

WHEREAS, people with specialized transportation needs have rights to mobility. Older adults, individuals with limited incomes and people with disabilities rely heavily, sometimes exclusively, on public and specialized transportation services to live independent and fulfilling lives. These services which are provided by public and private transportation systems and human service agency programs are essential for travel to work and medical appointments, to run essential errands, or simply to take advantage of social or cultural opportunities; and

WHEREAS, under the FAST Act, projects funded by Federal Transit Administration (FTA) Section 5310 Enhanced Mobility for Seniors and Individuals with Disabilities program must be included in a locally developed, coordinated public transit-human services transportation plan; and

WHEREAS, the FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program provides operating and capital assistance funding to provide transit and purchase of services to private nonprofit agencies, and to qualifying local public bodies that provide specialized transportation services to elderly persons and to people with disabilities; and

WHEREAS, a local committee with participation by seniors, individuals with disabilities, representatives of public, private, and non-profit transportation and human services providers and participation by other members of the public met on September 29, 2017

WHEREAS, the local committee reviewed and recommended through consensus the Wyandot County Coordinated Public Transit-Human Services Transportation Plan 2018-2022 to be submitted to the State of Ohio Department of Transportation.

NOW, THEREFORE, BE IT RESOLVED BY THE

That this resolution takes effect immediately upon its adoption.

ADOPTED BY THE Wyandot County Transportation Coalition THIS 8th day of November 2017 AS EVIDENCED BY THE AUTHORIZING SIGNATURES BELOW.
Todd Dilley, Superintendent
Wyandot County Board of DD/Angeline

Erin Rodabaugh Gallegos, Director of Development
HHWP Community Action Commission

Pamela Zimmerman, Mobility Manager
HHWP Community Action Commission

Gregory A. Main, Executive Director
Wyandot County Office of Economic Development

Ryan Peyton, Transportation Supervisor,
Wyandot County Board of DD/Angeline

Jeff Bishay, Director of Environmental Health
Wyandot County Health Department

Theresa Miller, Officer
Wyandot County Veterans Services

Greg Lohse, Administrator
Wyandot County Skilled Nursing & Rehabilitation

Scott Moore, Director
Open Door

Eric Cundiff, Transportation Director
Wyandot County Council on Aging

Sherri Wagner, Director,
Wyandot County Council on Aging

Date

11/8/17

11/9/17

11/8/17

11/8/2017

11/8/2017

11-9-17

11-8-17

11/8/17
Jason Fagan, Director
Wyandot County Job and Family Services

Bill Clinger, Wyandot County Commissioner

Jeremiah Algier, Environmental Services
Wyandot County Health Department

Joshua Anderson, Executive Director
HHWP Community Action Commission

Bill Montgomery
Beth Montgomery, Assisted Living Director
Fairhaven Community

Barb Mewhorter, Director
Wyandot County Health Department

Branson Miller, Owner
Bud's Bicycle Shop

Anne Denman, Coordinator
Wyandot County Family and Children First Council

11/8/17
Date

11-9-17
Date

11-8-17
Date

11/8/17
Date

11-8-2017
Date

11/8/2017
Date

11/12/17
Date
Wyandot County Coordinated Transportation Plan Annual Review 2018

At its meeting on August 13, 2018 the Wyandot County Coordinated Transportation Coalition reviewed the current Coordinated Public Transit-Human services Transportation Plan in its entirety and determined that no changes were needed at this time.

Todd Dilley, Superintendent
Wyandot County Board of DD/Angeline

Erin Rodabaugh Gallegos, Director of Community Services
And Development/ HHWP Community Action Commission

Pamela Zimmerman, Mobility Manager
HHWP Community Action Commission

Gregory A. Moor, Executive Director
Wyandot County Office of Economic Development

Ryan Peyton, Transportation Supervisor
Wyandot County Board of DD/Angeline

Jeff Ritchey, Director of Environmental Health
Wyandot County Health Department

Theresa Miller, Officer
Wyandot County Veterans Services

Scott Moore, Director
Open Door Resource Center

Eric Cundiff, Transportation Director
Wyandot County Council on Aging

8/13/2018
Date
Sherri Wagner, Director  
Wyandot County Council on Aging

Jason Fagan, Director  
Wyandot County Job and Family Services

Bill Clinger, Wyandot County Commissioner

Jeremiah Aigler, Environmental Services  
Wyandot County Health Department

Beth Montgomery, Assisted Living Director  
Wyandot County Health Department

Branson E. Miller, Owner  
Bud's Bicycle Shop

Anne Denman, Coordinator  
Wyandot County Family and Children First Council