

# Dispute Resolution and Administrative Claims Process (2019 CMS 108.02)

**NOTE:** Time Frames, action items and decision points shown in blue are the responsibility of the Contractor

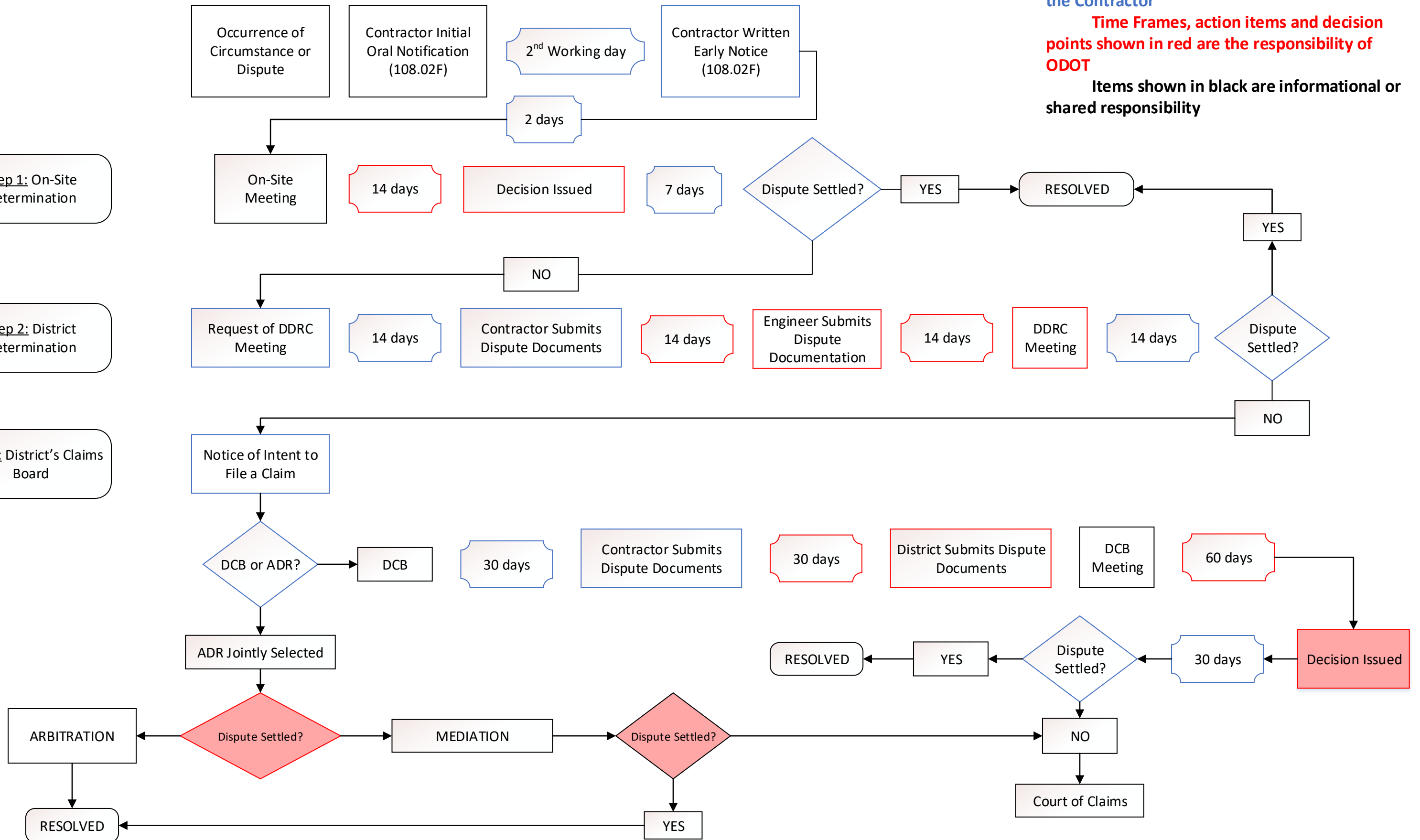
Time Frames, action items and decision points shown in red are the responsibility of ODOT

Items shown in black are informational or shared responsibility

**Step 1: On-Site Determination**

**Step 2: District Determination**

**Step 3: District's Claims Board**



ODOT Director will be involved in decision-making